

Updates from DAAS

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Updates

- [2021 State and County Aging Profiles](#)
- **Digital Equity Grant**
- **SILES Training Efforts**
- **Trualta Contract**
- **Master/Multisector Plan for Aging**
- **State Aging Plan**
- **Governor's Advisory Council on Aging Recommendations**
- **Senior Tar Heel Legislature Priorities**

Interagency Digital Equity Project- \$1.13M

Digital
navigator
curriculum

Sixteen digital
navigator
master trainers

200 lay leaders

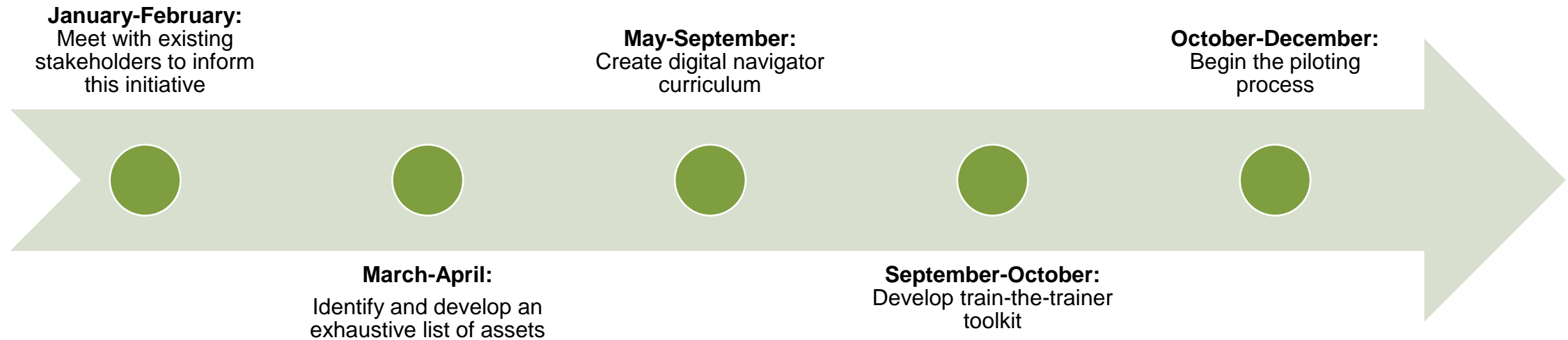
Older-adult
focused
content

Outreach
materials

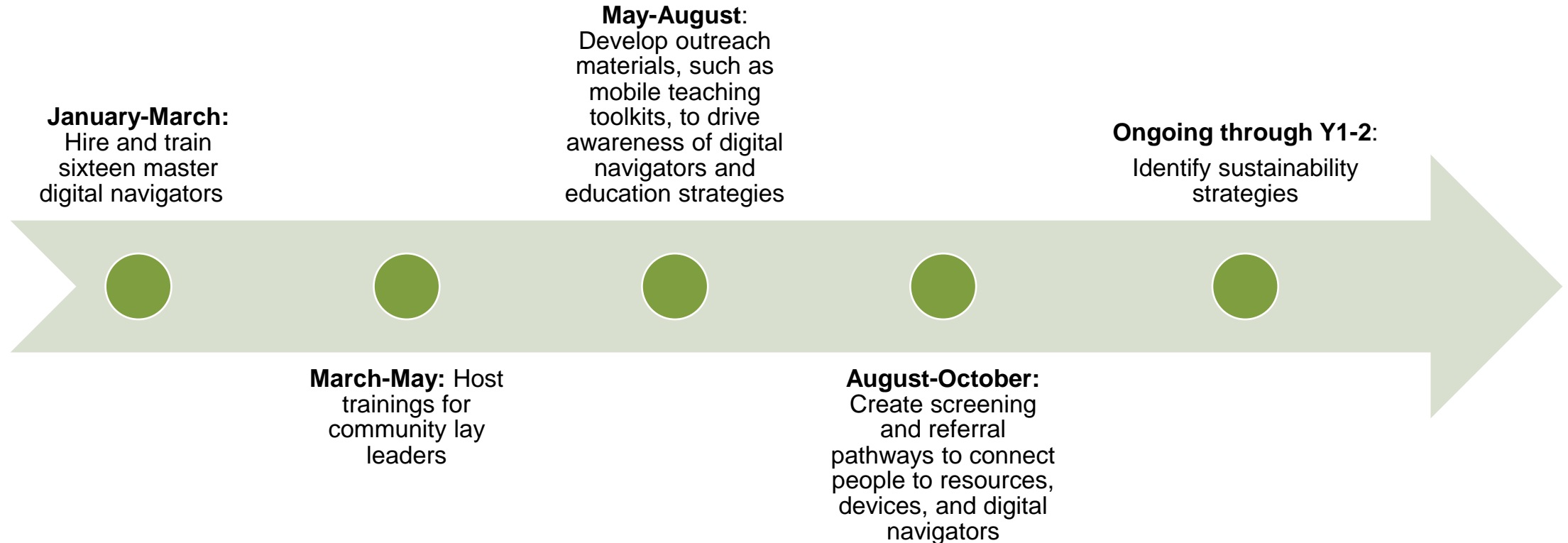
New referral
pathways

Directory

Digital Equity Project Timeline – Year 1

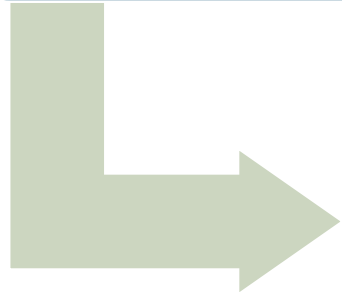


Digital Equity Project Timeline – Year 2



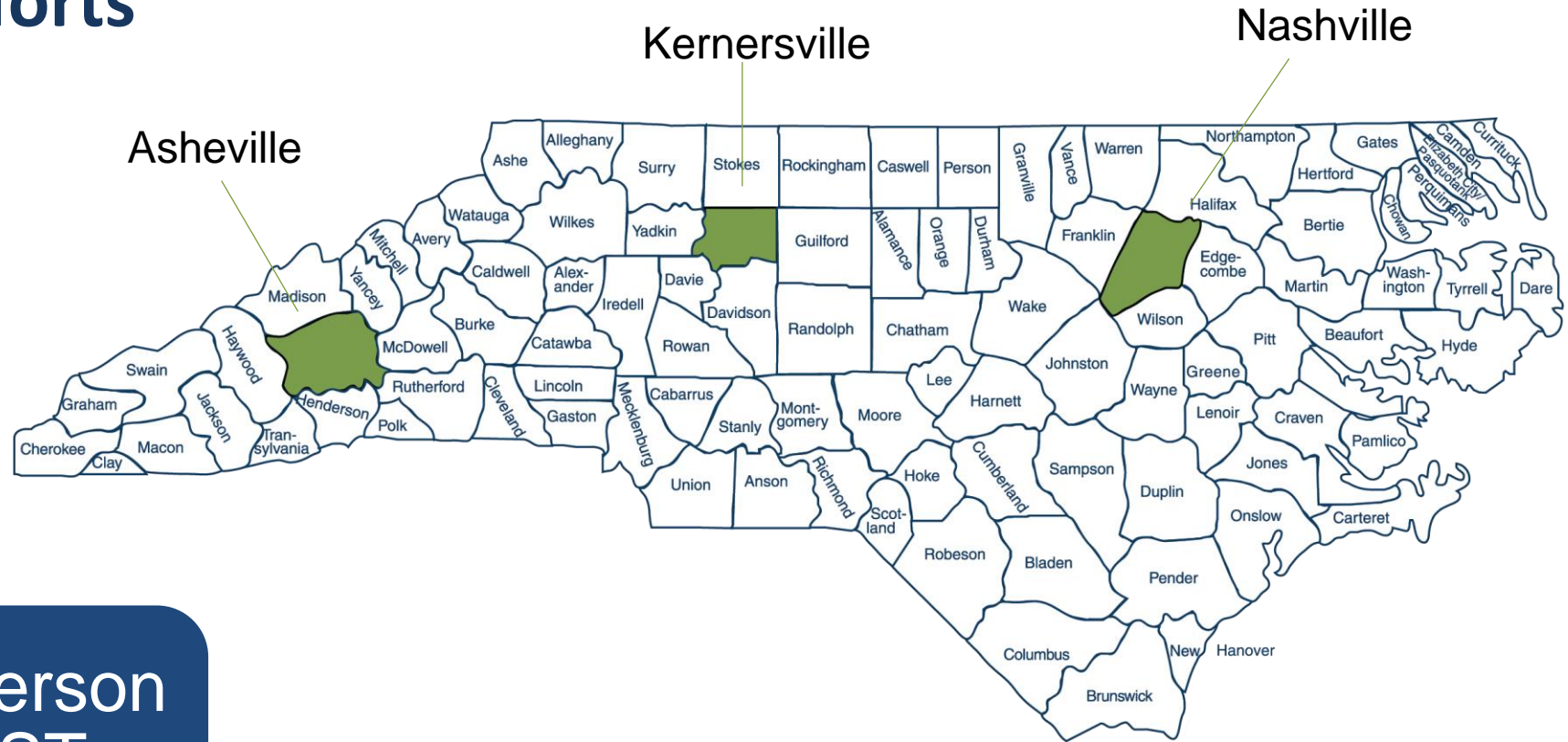
SILES Training Efforts

7 Virtual
B.E.
Trainings



3 In-Person
ASIST
trainings

60 people trained statewide



SILES= Social Isolation, Loneliness, and Elevated Suicide Risk

Results

Measure	Pre-training (n=60)	Post-training (n=53)	Paired Test
Comfort	3.03 (.97)	4.35 (.58)	t(54) = 110.65, p. <.001
Competence	2.63 (.97)	4.24 (.58)	t(51) + -9.78, p <.001
Confidence	3.67 (1.15)	4.53 (.57)	t(51) = -5.19, p<.001

Mean (SD)

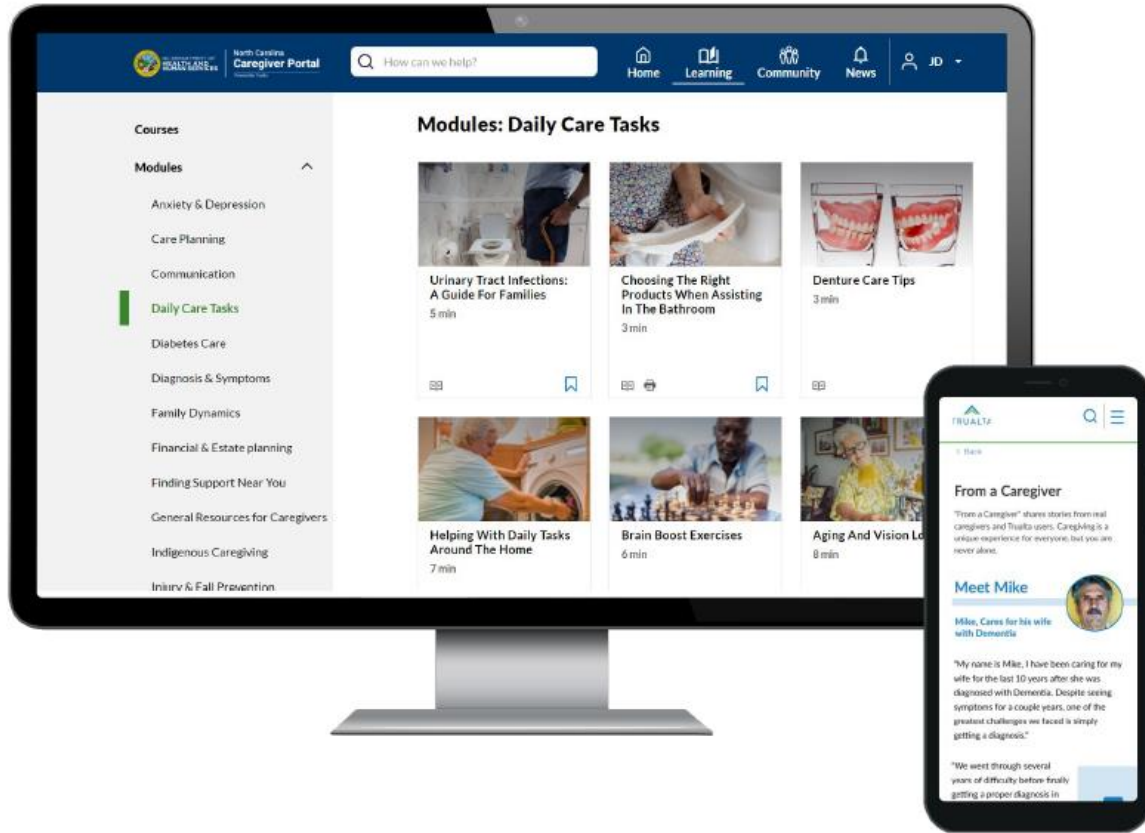
Feedback- ASIST

It was one of the best trainings I have ever been to. I am leaving feeling like I can actually do something for people with mental illness and suicidal thoughts. There is hope now.

This program is wonderful and gave participants the tools to meet the needs of our clients.

It has been a wonderful training opportunity and if we can even be of preventing one suicide completion then we have been successful.

Trualta Caregiver Platform



Caregivers register to access an interactive eLearning environment

Short, quick lessons created by experts in aging

Accessible 24/7

No app required

Social features like virtual support groups.

Trualta NC Metrics

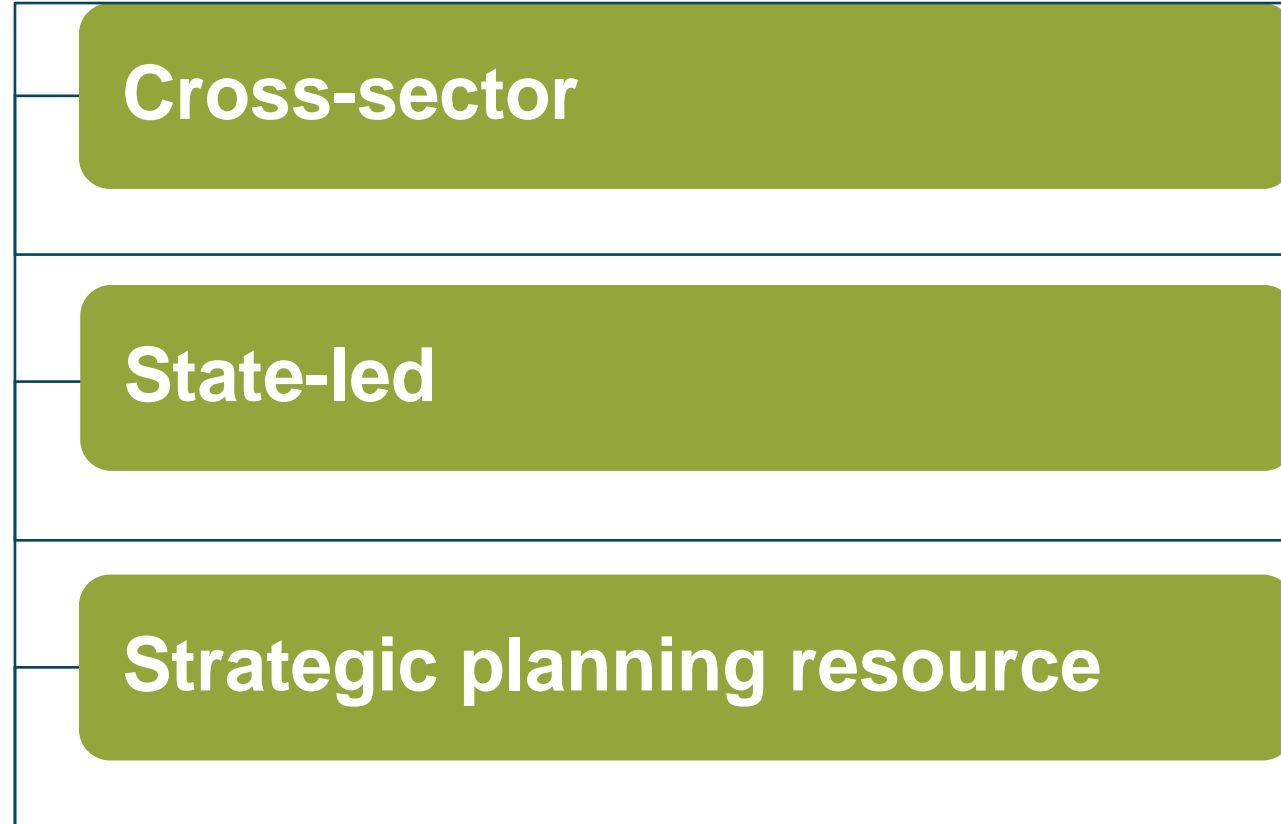
1030+
caregivers

88 counties

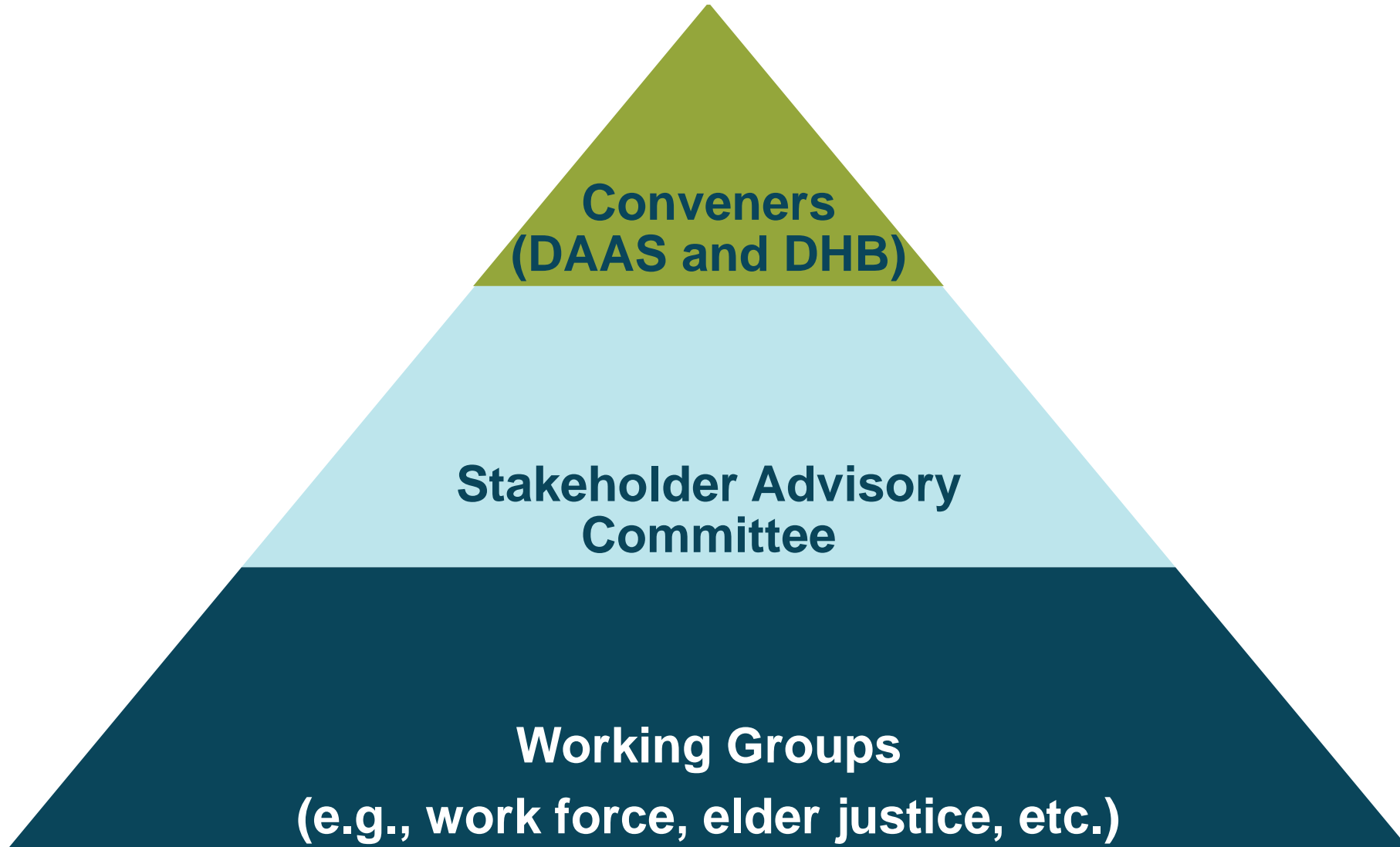
150+ new
caregivers since
November

14000+
modules viewed

What is a Master Plan for Aging?



Master Plan on Aging Team



Next Steps

**Identify
Champions**
**October-
November 2022**

**Pursue
Executive Order
to Develop MPA**
January 2023

**Age My Way
Summit**
October 5

**Seek Age-
Friendly
Designation**
**October-
December 2022**

**Form Governance
Structure/Meeting
Cadence**
February 2023

Continue Existing Efforts and Receive Support from Center for Health Care Strategies and SCAN Foundation

Next Steps

Set Priorities
March/April
2023

Develop Strategies
May- October 2023

Launch Public
Information
Campaign
May 2023

Establish
Timeline for
Implementation
November 2023

Continue Existing Efforts and Receive Support from Center for Health Care Strategies and SCAN Foundation

2023-2027 State Aging Plan: AdvaNcing Aging Equity



Key Themes from Listening Sessions

Location	Topic	Topic	Topic	Topic	Topic
Wilmington	Affordable Housing	Transportation/Mobility	Caregiver Support	Access to Information and Services	Funding
Sylva	Affordable Housing	Transportation/Mobility	Caregiver Support	Digital Gap/Technology Access	Mental Health/Social Isolation & Substance Abuse
Kernersville	Affordable Housing & Home Assistance	Caregiver and LTC Support	Transportation/Mobility	Digital Gap/Technology Access	Nutrition: Food Insecurity
Lumberton	Affordable Housing and Housing Assistance	Transportation/Mobility	Social Isolation and Social Engagement	Caregiver Support	Access to Information & Expansion for Funding of Programs (ex. SCEP)
Greenville	Affordable Housing	Caregiver and LTC Support	APS Support (standardized services & trainings)	Transportation/Mobility	Access to Information/Services (Prevention focus)
Charlotte	Social Isolation and Social Engagement	Food Insecurity	Affordability and Sustainability of Services	Transportation/Mobility	Caregiver and LTC Support

2023-2027 State Aging Plan Goal Areas

Safety and
Protection

Quality of Life &
Healthy Aging

Advancing
Equity in Aging
and Informed
Communities

Housing &
Homelessness

Caregiver
Support and
Workforce
Development

Long-term
Preparedness
Planning

Governor's Advisory Council on Aging Recommendations

- **Increase funding for HCCBG provider agencies** to integrate core programs with population health initiatives and interact directly with healthcare systems
- **Convene Senior Hunger Summit** to develop vision and strategic steps to further integrate and improve access to enhanced nutrition for older adults in need
- **Increase funding for Adult Protective Services (APS) staff**, so county departments of social services can reduce case backlogs and employee burnout

Governor's Advisory Council on Aging Recommendations

- **Maintain APS Essential Services Fund (ESF)** to provide vulnerable older adults with food, housing, medications/medical care, and other basic needs; convert time-limited ESF funding to recurring state funding with a 10% match from county departments of social services
- **Update outdated APS statutes** to improve service, consistency of practice, and community stakeholder engagement and education
- **Address hearing loss in long-term care facilities** by funding formal, structured screening, evaluation and treatment and by educating staff regarding working with residents with deafness/hearing loss

Governor's Advisory Council on Aging Recommendations

- **Address digital equity for older adults** by funding statewide initiative engaging partners such as NC Department of Information Technology's Division of Broadband and Digital Equity, DAAS, AAAs, NC State Extension. *Update: since report was finalized DAAS was awarded \$1.12 million to address digital equity*
- **Expand the number of PACE Programs** (Program of All-Inclusive Care for the Elderly) and increase capacity of existing PACE programs with additional funding
- **Integrate health and human services organizations in a value-based payment system**, using Healthy Opportunities pilot programs as model

Governor's Advisory Council on Aging Recommendations

- **Address long-term care (LTC) workforce crisis** through efforts such as
 - retaining enhanced Medicaid pandemic rates
 - loan forgiveness and grant programs for LTC nurses and other direct care staff
 - measures to recruit, train and retain health sciences educators who prepare students for LTC careers
 - incentives to retain LTC staff such as childcare vouchers and family leave provisions
 - targeted recruiting immigrants
 - studying and amending state policies and regulations that inhibit LTC staff recruitment, training and retention

Governor's Advisory Council on Aging Recommendations

- **Strengthen and expand options for older people in need of care** by enhancing Medicaid in-home coverage, expanding PACE program, developing Medicaid palliative care policy, and ensuring the Medicaid Estate Recovery Program criteria don't unnecessarily restrict Medicaid eligible individuals from seeking care

Senior Tar Heel Legislature Priorities

- **Allocate additional \$8M in recurring funds for Adult Protective Services (APS) to address staff shortages**
- **Increase Senior Center General Purpose appropriation by \$1,265,316 in recurring funds**
- **Allocate additional \$8M in recurring funds for HCCBG**
- **Allocate additional \$1.5M in recurring funds for 11 additional long-term care ombudsmen**
- **Strengthen long-term care staffing standards**